DOCNETWORK

TRAINING DIGEST

WELCOME!

UPCOMING EVENTS

checkup+ by DOCNETWORK

Join us 10/19 for a discussion on resiliency through spirituality with Dr. Tracey Gaslin from Alliance for Camp Health! **Register here**.

New Provider Webinar - 10/19

Join us for an overview of the CampDoc / SchoolDoc application! **Register here**.

Onboarding Webinar - 10/24

Learn about the launch process, onboarding, BugHerd, and group structure - **Register here**!

We're glad you're here.

The Training Digest is a new monthly newsletter chock-full of training & support resources, upcoming events information, spotlights, and more - all intended to ensure you're maximizing your application's capabilities.

We're excited to share all we have to offer, and to provide you with content that inspires, educates, and delights.

Thanks for stopping by!

WHAT'S NEW

DocNetwork University

We're thrilled to announce the launch of **DocNetwork University**, an online learning platform designed specifically for our CampDoc and SchoolDoc providers! Four new introductory courses are available:

- eMAR
- Health Log
- Reporting
- Onboarding

Head on over to our **DN University Homepage** to sign up and enroll for **FREE**!

Latest Videos

3, 2, 1... ACTION! We're no Oscar-nominated actors, but we sure do love making training videos! Check out our latest videos:
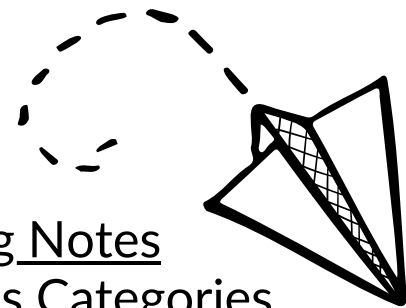
Did You Know?

We have a **DN Community forum** where you can connect with our team, fellow providers, and CampDoc / SchoolDoc experts?

Ask questions! Share tips! Get inspired! Start collaborating today!

- Using Notes
- Notes Categories
- How to Send Text Messages & Buy Tokens
- How to Send Email Messages
- Using Email Templates
- Importer Tool Best Practices

EMPLOYEE SPOTLIGHT

From Sales and Marketing to Client Experience and Development, we are passionate individuals with a wide range of experiences and backgrounds.

Each month, we will introduce you to one of the unique individuals behind the computer screen! Meet

KATIE EBERSOLE

from our **Customer Support** Team!

Prior to joining **DocNetwork**, Katie spent 4 years as a barista at Starbucks while working towards her BA in Psychology and English as a Second Language (ESL).

A **customer support specialist**, Katie emanates sweetness and joy with every person with whom she interacts, and helps troubleshoot any issues our customers may be experiencing.

Outside of work, Katie is working on creating a **cookbook** with recipes near and dear to her heart from friends and family and enjoying being a first-time mama! Katie had a **baby boy** last month, and we can't wait to shower her and her little one with love once she comes back from maternity leave!

ORGANIZATION SPOTLIGHT

We work with **incredible** organizations whose programs enrich the lives of thousands of students, campers, and staff on a daily basis.

Each month, we will highlight one special organization that inspires us.

TRAINING TOP 5

Would you like to be featured?

To feature your organization in a future edition of The Training Digest, please fill out this brief **questionnaire** to get started, and we will be in touch!

It's the **end of camp season!** Time to wrap up and reflect. Your Client Success Manager will be reaching out for an **end-of-season** review, where you can share feedback and ideas for next year. In the meantime, check out the resources we've curated for you. But first - pat yourself on the back! You deserve it!

Support Articles

1. Best Practices: Season Wrap-Up
2. Health Log Data
3. Reports
4. Ledgers, Balances, & Payouts
5. Assigning & Revoking Roles

Tutorial Videos

1. Health Log View
2. Health Log Statistics
3. Reports
4. Balancing Participant Ledgers
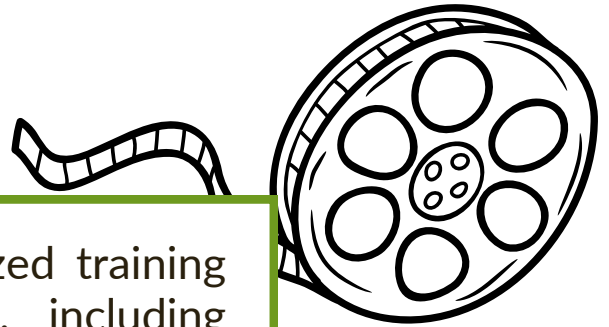5. Participant Ledger

COMING SOON

Custom Training

We now offer a variety of customized training services for you and your team, including sandbox accounts, in-person and virtual training sessions, training bundles, and more (don't worry, our free resources aren't going anywhere)!

If you're ready to get started, reach out to your CSM at **accounts@docnetwork.org** - they'll help set up a training consultation.

Stay tuned for more information in our next newsletter!

Onboarding

Beat the rush for your summer setup - get onboarded now! Reach out to your CSM if you aren't already in contact about your Summer 2024 onboarding.

Want to get a head start? Check out our **Onboarding support article**!